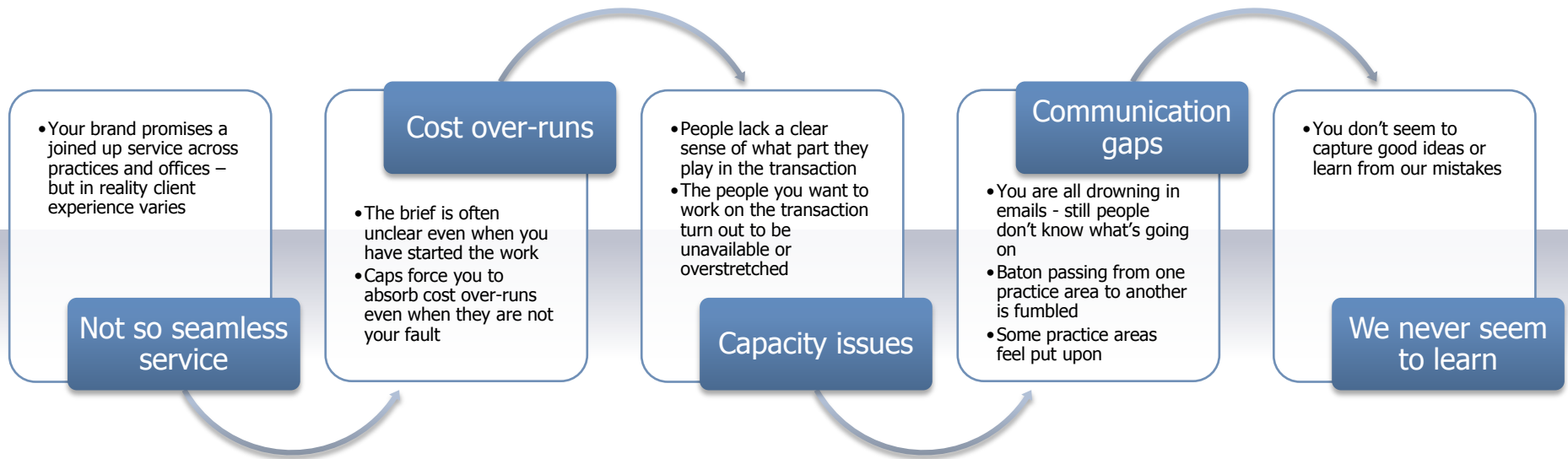


# Joined Up

Optimising transaction management

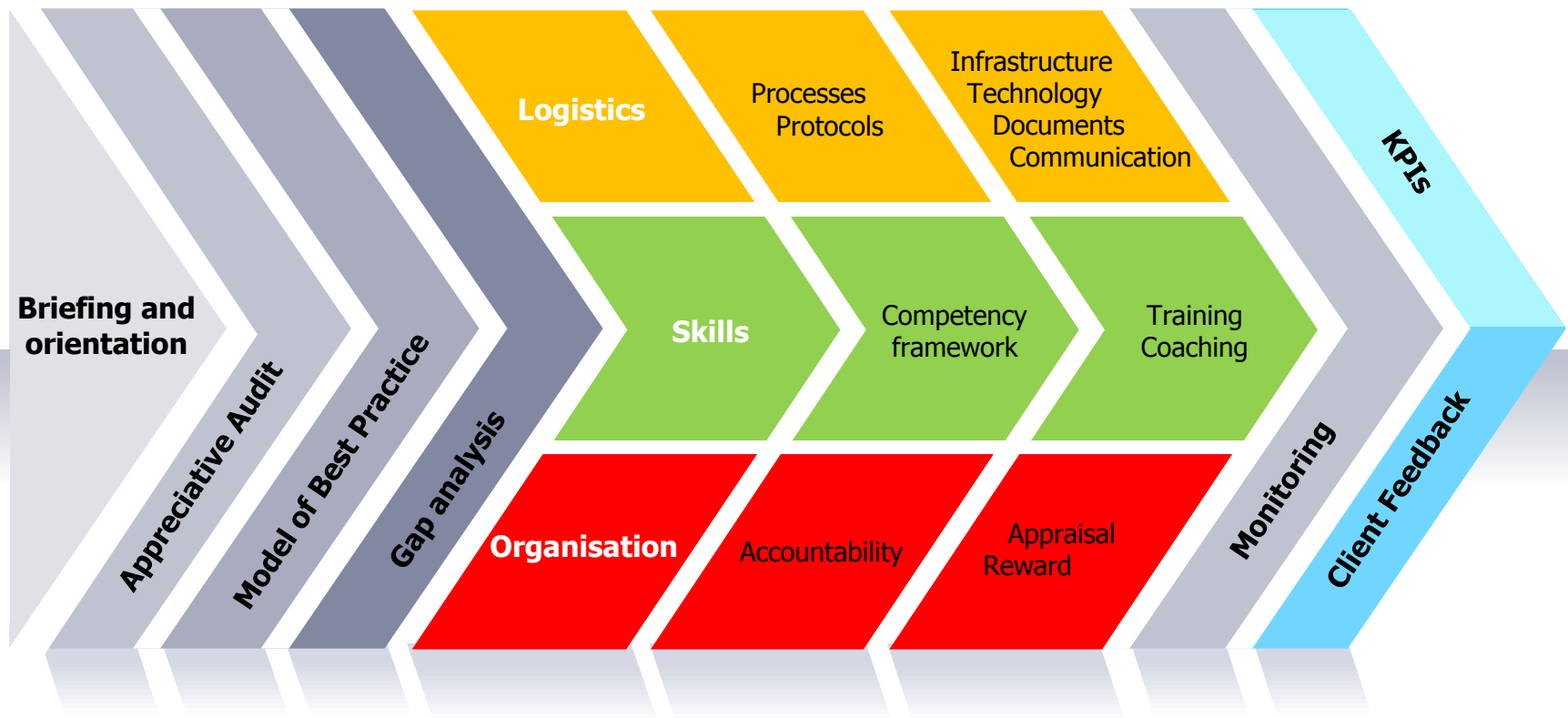


# Joined Up Issues



# Typical *Joined up* programme

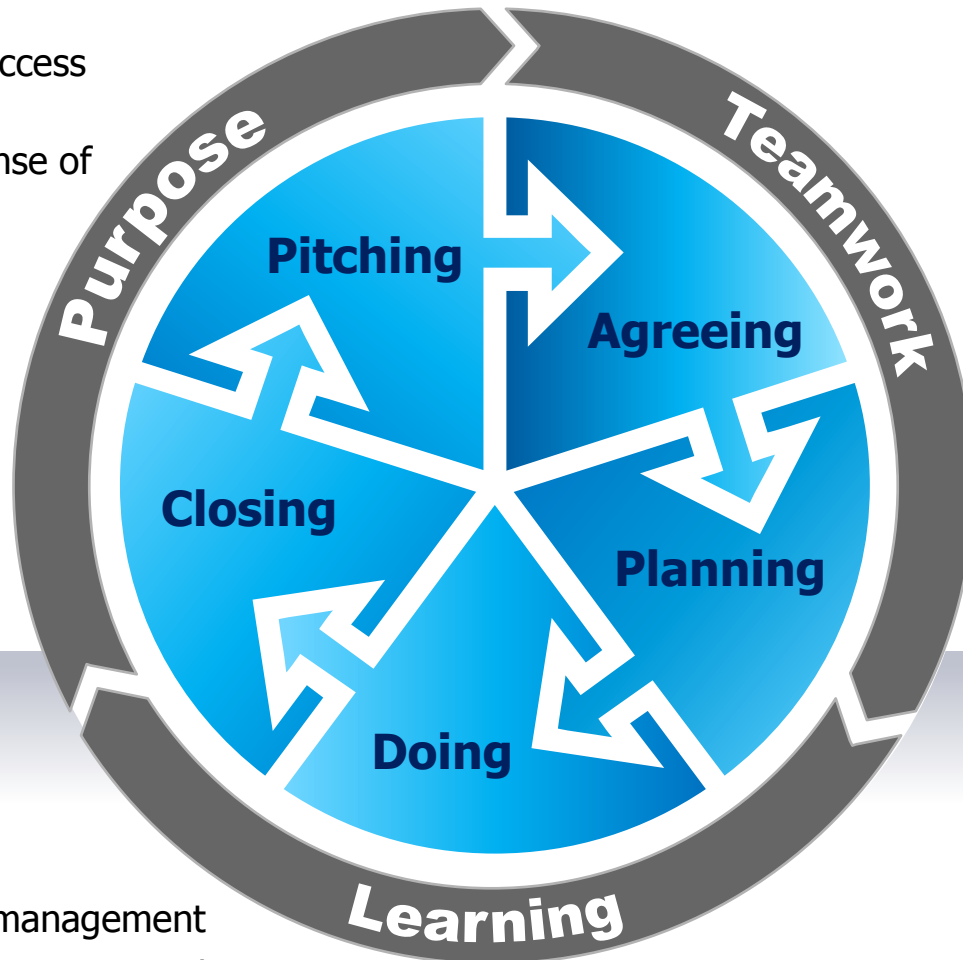
Programmes differ according to the firm's or practice area needs. Below is a typical outline of a *Joined Up* programme





# Dimensions of *Joined Up*

- Objectives
- What will success look like?
- A shared sense of purpose

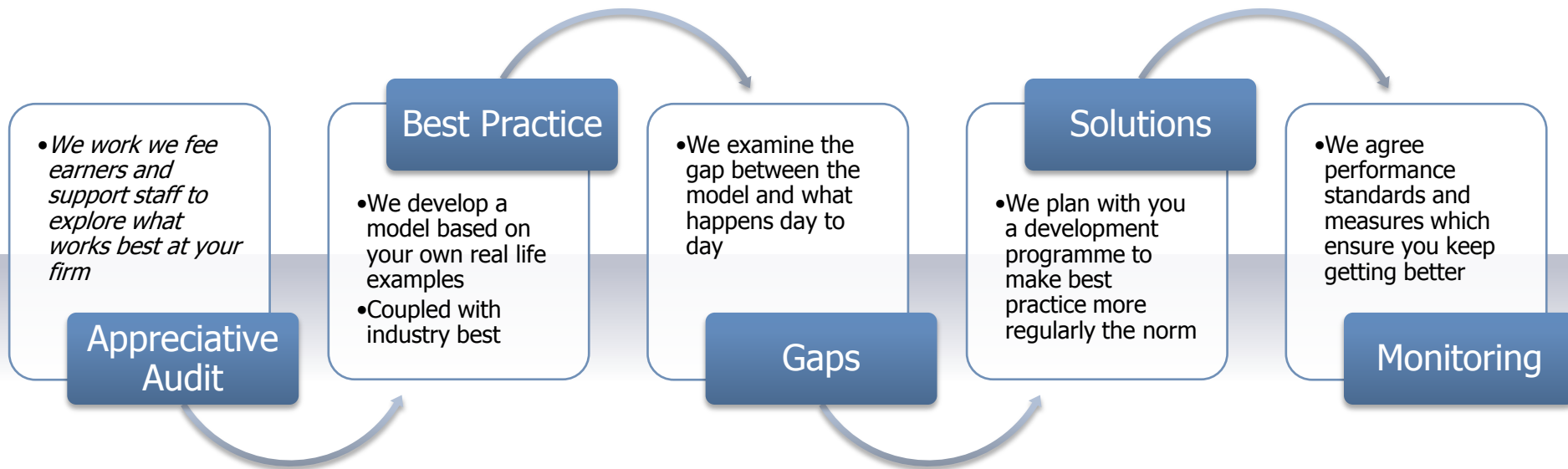


- Roles
- Structures
- Support
- Capacity
- Briefing
- Involvement
- Communications
- Celebration

- Review
- Knowledge management
- Continuous improvement



# Joined Up in practice



# Thinking about *Joined Up*?



Steve Blundell

+44 (0)20 7002 7666  
[sblundell@grch.net](mailto:sblundell@grch.net)

We'd be happy to  
meet with you to  
explore how  
Gracechurch might get  
you *Joined Up*

Gracechurch Consulting  
6 Snow Hill  
London  
EC1A 2AY

[www.grch.net](http://www.grch.net)

